# Koro Sun Resort & Rainforest Spa 4\*

Season: 01April 2014 to 31 March 2015

# Description

Koro Sun's rural and pristine location offers you the genuine warmth and friendliness of the Fijian people. Koro Sun Resort & Rainforest Spa offers a truly native Fijian experience, dedicated to adventure, rejuvenation and romance. Our 42 enchanting bures and luxury edgewater villas are private, exclusive, air-conditioned, and offer vivid views of the ocean and reefs beyond. From the meticulous attention you receive from the wonderful staff to the spectacular lush grounds, Fiji is yours to discover.

# How To Get There

Guests will need to fly to Savusavu or Labasa from Nadi Airport, and then be transferred by resort operated road transfer to the property.

**Air Transfers:** Pacific Sun and Island Hoppers fly daily to Savusavu airport (SVU) which is just 15 minutes away from Koro Sun. Flights are alternatively available from Labasa Airport, and are a 1 hour and 45 minutes drive to the resort.

**Resort Operated Transfers:** Complimentary round trip ground transfers are provided to and from Savusavu (SVU) Airport. *Note:* Transfers to and from Labasa Airport are NOT included and are at an additional cost per direction.

# Check-In & Check-Out

Check in is 2pm Check out is 10am

# **Day Room Information**

Early Check-in is on request and subject to availability.

Guaranteed early check-in prior to 2pm will require pre-registration.

Late Check out is also available on request and is also subject to availability and an additional fee, which excludes any additional food and beverage entitlements.

# Accommodation

Koro Sun has 12 Accommodation types referred to as Bures, Vales and Villas. Bures, Vales are air-conditioned and include complimentary standard tea selections & coffee making facility, Pure Fiji amenities, hairdryers and mini bars available upon request. There are no telephones or TV reception in any of the Bures or Vales.

# 1 Bedroom Edgewater Bure (10)

The New Edgewater Bures were built with romance in mind, offering the newest addition to Luxury at "Edgewater Lagoon". The bures offer a traditional Fijian style with tropical thatched roofs, and a private porch elevated above the ocean below. Each porch offers a private beach area with ladder that leads directly into the blue lagoon. These bures offer guests spacious bathrooms with his and her vanities, King sized romantic beds, and expansive views of the lagoon from the tropical lounge area and master bedroom. The new Edgewater Bures offer the best value for guests seeking a waterfront experience in beautiful Fiji.

# Garden Bure (previously known as the 1 Bedroom Ocean View Bure) (7)

The bures are surrounded by lush tropical gardens along the 9th fairway of the golf course. These bures are spacious and perfect for couples with one king bed, elegant palm wood furniture, private courtyard sitting area, and a romantic stone shower. Each bure includes a white picket fenced veranda with garden.

# 2 Bedroom Raintree Bures (6)

These two bedroom bures are perfect for families, two couples or two singles sharing. Each bure has two queen-size beds, each in a separate bedroom, and elegantly appointed living room. There is one bathroom with two showers (one of which is an outdoor stone shower). Each bure includes a partial kitchen, private plunge pool, and veranda with views of the golf course.

# 2 Bedroom Ocean View Bures (8)

The two bedroom bures are perfect for families, two couples or two singles sharing. Each bure has two king-size beds a living room which has a twin sized day bed included for lounging or an extra person, the bath has 2 showers (one is an outdoor garden stone shower). They also include a private screened porch with modest views of the ocean.

\*Note Bures 11-15 are located up a slight hill offering elevated views of the gardens, and offer a feeling of a tree house. Bures 7-9 are located along the golf course with the best views of the ocean.

# 1 Bedroom Tree Top Honeymoon Vale (1)

(360° panoramic view): The deluxe two story octagonal Honeymoon Vale is over one thousand square feet in size, and fully furnished in teak and palm wood furniture. The living room offers a day bed for lounging and wet bar. The second floor master bedroom, with its over-sized bed has 360° panoramic views of the ocean, golf course and rain

forest beyond. The circular surrounding decks on both levels with a private plunge pool and outdoor shower on the lower level. The master bath has a private spa tub with showerhead. The Honeymoon Vale includes a DVD player, with movies available at reception.

# 1 Bedroom Lighthouse Honeymoon Vale (1)

The two story thatched villa is 600 square feet in size, and located on the waterfront in the Koro Lagoon. Lighthouse Villa features a private swimming pool, with panoramic views of the Koro Sea, and Lotu Island. The master bedroom is appointed with a Queen sized bed, private shower and bathroom. Lighthouse includes a partial kitchen, and lounge area with an additional outdoor stone shower, located along the private ocean front veranda.

\*\*Lighthouse is located along the waterfront and across the street, just a short walking distance from the main resort area.

# 1 <sup>1</sup>/<sub>2</sub> Bedroom Edgewater Vale (5)

The Edgewater Villas on the Koro Bay lagoon offer deluxe accommodations over the ocean. Our two story Villas are 1,300 square feet in size with a King sized bed in the master bedroom suite with rooftop deck overlooking the Koro Bay lagoon. The vale is elegantly appointed with leather and hard wood furnishings with a king size bed. The private courtyard of each vale features a plunge pool and sun deck surrounded by lush tropical gardens. The over water living room features plush furnishings with glass port holes in the floor, allowing you to see into the water. Our Media room has a second bath and convertible queen sized couch for sleeping or relaxing. The room has a 32"in flat screen TV (no cable) and DVD player. The kitchen is perfect for keeping wine or snacks chilled. Their Villas have a veranda leading to a ladder from which to swim in the lagoon.

# 2 Bedroom Pool Vale (1)

The Vale is perfect for a couple or family and features stunning views of the ocean from all bedrooms, each with screened porches. The master bedroom features a Queen sized bed, and palm wood furnishings. A second bedroom includes two twin beds and an additional bathroom, with private sitting area between the two bedrooms. The highlight of this private villa is the large swimming pool, and hot tub plunge pool within a walled courtyard for privacy. This villa is ideal for a honeymoon couple, OR family.

# 3 Bedroom Streamside Vale Family (2)

The Streamside Vales are 1,600 square feet in size with a contemporary style. The master bedroom upstairs features a King sized bed and rooftop deck overlooking the stream. The Master bath includes his and her vanities, a shower and bath tub with windows opening out to the lilly pond below. The Villa is elegantly appointed with teak and palm wood furnishings. The over water living room features a sofa and sitting area with two glass port holes in the floor, looking to the stream below. Two additional downstairs bedrooms include a queen sized bed in each room, sharing one bathroom with an outdoor stone shower. The living room has a 32" flat screen TV and DVD player with movies available at reception. The kitchen is perfect for keeping wine, soft drinks or snacks chilled for the whole family, with dining room table. Maximum occupancy 6 people.

# Mountain Top Villa (1)

The 4,000 square foot villa is architecturally stunning. The villa is situated mountainside above the resort, offering the most spectacular 360 degree view of the property of the ocean, rainforest and resort below. The villa offers a large, free form swimming pool with infinite edge situated between both buildings as the focal point in the central courtyard. The large deck offers breathtaking views from all angles. Mountain Top Villa features a large living room and dining area, with full kitchen, private master bedroom with queen sized bed, and master bathroom. Downstairs you will find two bedrooms each featuring a queen sized bed sharing one bathroom. Two additional bedrooms downstairs are complete with twin sized bed, sharing one bathroom.

Bedrooms: 5

Bathrooms: 3

Occupancy: 10

Amenities: This villa features a kitchen, great room, infinity edge pool, TVs with DVD players, views of golf course below and reefs beyond.

The Private Villas are located within the resort community, high on a hillside rainforest overlooking the Koro Sea. Each villa has multiple bedroom configurations, full kitchens, and grand view living rooms. The elegant swimming pools, spacious outdoor verandas and beautifully appointed tropical furnishings, allow small groups or families to enjoy a home away from home. Villas are inclusive of refrigerators, hairdryers, Pure Fiji amenities, and tea & coffee facilities. We suggest guests rent a car when staying at the Rainforest Villas. Enjoy privacy and exclusivity in your own villa, while still enjoying the amenities of a resort. Guests staying in the villas have use of all resort based non-motorized activities, housekeeping services, and free airport transfers Private Chefs from the resort are available for a wide range of culinary desires for in-villa dining at an additional service fee of \$200USD plus meal costs.

The 2,000 SF villa features separate master bedrooms, one on each side of main house. An outdoor shower and hot tub is centrally located for use. All bedrooms, living areas, and kitchen have spectacular ocean views. This house is perfect for the nature lover. Carefully appointed interior with local hardwoods and tile throughout. Swimming pool with Ocean Views is spacious in size.

Bedrooms: 2 Bathrooms: 3

Occupancy: 4

Amenities: Hillside location, veranda w/pool, screened porch, garage with washer/dryer, TV/DVD and Wi-Fi.

All Private Villas are located within the resort community, high on a hillside rainforest overlooking the Koro Sea. Each villa has multiple bedroom configurations, full kitchens, and grand view living rooms. The elegant swimming pools, spacious outdoor verandas and beautifully appointed tropical furnishings, allow small groups or families to enjoy a home away from home. Villas are inclusive of refrigerators, hairdryers, Pure Fiji amenities, and tea & coffee facilities. We suggest guests rent a car when staying at the Rainforest Villas. Enjoy privacy and exclusivity in your own villa, while still enjoying the amenities of a resort. Guests staying in the villas have use of all resort based non-motorized activities, housekeeping services, and free airport transfers Private Chefs from the resort are available for a wide range of culinary desires for in-villa dining at an additional service fee of \$200USD plus meal costs.

# **Room Configuration**

1 Bedroom Ocean View Bure (7) Maximum Capacity 2 People (1 King)

- 2 Bedroom Ocean View Bure (8) Maximum Capacity 5 People (2 Kings & 1 Twin Day Bed)
- 2 Bedroom Raintree Bure (6) Maximum Capacity 4 People (2 Queens)
- 1 Bedroom Tree Top Honeymoon Vale (1) Maximum Capacity 2 People (1 Over-Sized Bed)
- 1 Bedroom Lighthouse Honeymoon Vale (1) Maximum Capacity 2 People (1 Queen)
- 2 Bedroom Pool Vale (1) Maximum Capacity 4 People (1 Queen & 2 Twin Beds)
- 3 Bedroom Streamside Family Vale (2) Maximum Capacity 6 People (1 King & 2 Queens)
- 1 1/2 Bedroom Edgewater Vale (5) Maximum Capacity 4 People (2 Kings)

1 Bedroom Edgewater Bure (10) Maximum Capacity 2 people (1 King)

- 5 Bedroom Mountain Top Villa (1) Maximum Capacity 8 People (3 Queens & 2 Twin Beds)
- 2 Bedroom Dalo Villa (1) Maximum Capacity 4 People (2 Queens)

# **Rate Inclusions**

Includes complimentary return Savusavu Airport transfers, resort based non-motorized activities and housekeeping services.

**Bure & Vales** include all meals daily (Adults only), complimentary kids club for children 5 to 12 and nanny services for children under 5. (Specified Hours)

**Villas** are self-catering and exclude food, though Private Chefs from the resort are available for in-villa dining at an additional service fee plus meal costs. Meal Plans are available for Villa Guests who wish to dine in the resort.

# **Restaurants & Bars**

2 Restaurants open daily.

Matakau offers international dining options in a traditional Fijian bure environment.

The **Seaside Restaurant** captures the essence of sophisticated, yet casual Fiji island style, which is relaxed and romantic.

Detailed Restaurant descriptions are available by selecting the "More Information" <u>button</u> located next to the specific Meal Plan options.

# Meal Plans

Daily Meal Plans are required for children 12 years and under staying in accommodation free of charge and include Full American Breakfast, 3-course Lunch, Afternoon Tea and a 3-course Dinner. This is included in child supplement rate in rooms where children are permitted to stay.

**Villa** guests may purchase a Meal Plan, which includes Full American Breakfast, 3-course Lunch, Afternoon Tea and a 3-course Dinner.

Children 12 years and under are at a Child rate

The Resort is able to cater to most dietary requests, including Vegetarian, Gluten-free, Vegan and Lactose Free diets. Please note any dietary requests at the time of booking.

# Bonus Offers, Packages & Value Adds

# **Honeymoon Bonus**

Bonafide Honeymooners receive a complimentary fruit basket and sulu on arrival. Booking code "HM-BONUS"

# Honeymoon Romance Package

Couples receive a complimentary candlelit dinner, including a bottle of wine on their first night. In Bure Breakfast on their first morning and a couples massage at the Rainforest Spa. Booking Code "KS305HP"

All bonus packages can be combined with stay pay specials.

# **Stay Pay Special**

Stay 7 nights and pay for 6 nights Booking code "KS105US" Valid 01 April 2014 to 31 March 2015

Stay 10 nights and pay for 8 nights Booking code "KS205US" Valid 01 April 2014 to 31 March 2015

Stay 7 nights and pay for 5 nights Booking code "KS305US" Valid 10 January 2015 to 31 March 2015

# **Other Bonus Offers & Value Adds**

Adventure Package (Per Person) Receive 1 couple's massage at the Rainforest Spa, Half Day Waterfall expedition with village visit and a Half Day Salt River Kayak Adventure. Booking code "KS605AP" Valid 01 April 2014 to 31 March 2015

# Family Fun Package (Family of 4)

Receive Kayak Reef exploration to Bat Island, 1 hour Massage for Mum in the Rainforest Spa, Waterfall expedition with a village visit and a Family Snorkeling Trip. Booking code "Family Package" Valid 01 April 2014 to 31 March 2015

# **Dive Packages**

**Dive Packages** 

Koro Sun Dive is a PADI certified SCUBA diving operation with a fully equipped dive shop and custom-built dive boats. The professional staffs are able to provide introductory SCUBA instruction, full Open Water, Advanced Open Water, Rescue Diver, Emergency First Response, Dive Master and Specialty Certifications.

For certified divers Koro Sun generally offer a 2-tank morning dive, departing at about 8:30am and returning to the resort in time for lunch. Additional dives may be available depending on diver interest and weather conditions (see below for details).

Certified divers are required to produce a certification card prior to diving as proof of training and are required to complete a liability and indemnity form prior to diving.

Towels and light refreshments are provided on board the boat at the surface interval.

All rates are per person.

All rates include scuba gear as required (BCD, Regulator, Fins, Mask, Snorkel, Weights, Tank, Wetsuit) and a gualified and experienced instructor/dive master/dive guide as appropriate.

# **Dive Packages**

1 Tank Dive 2 Tank Dive 3 Days of 2 Tank Dives 4 Days of 2 Tank Dives 5 Days of 2 Tank Dives Pre-booked package dives are non-refundable and non-transferable Prices are subject to change A fuel surcharge may apply should fuel prices increase. Valid SCUBA certification card must be presented prior to diving.

# Wedding Packages

Fijian weddings are internationally recognized and are legally binding. The Resort has a number of wedding packages available but the wedding service can be tailored to the couple's requirements. A member of the team will assist in planning the wedding with the couple when they arrive at the resort.

# Traditional Wedding Package

**Includes** the Marriage Ceremony, Pageboy and Flower Girl in traditional Fijian Dress, Traditional Fijian warrior escort for the bride, Fijian choir, Flowers for the bride and groom, traditional flower leis and floral tiara (garland), Brides Bouquet, Bridal Toast, Sparkling Wine, Single tier wedding cake, Candlelight wedding night Dinner, Floral Wedding Turndown in Bure on wedding night, Breakfast in bed and Marriage documentation.

# **Tropical Wedding Package**

**Includes** Flowers for the bride and groom, traditional flower leis and floral tiara (garland), Ceremony by minister, Wedding set up with tropical flower arch, Fijian choir, Traditional Kava Ceremony, Traditional Fijian warriors as escorts for the bride and a Single Tier wedding cake.

# **Underwater Wedding Package**

**Includes** the Charter of a Dive boat and staff, Ceremony by minister, Single tier wedding cake, Fresh flower bridal bouquet and groom salusalu along with the Marriage License

# Rainforest Wedding Package

**Includes** Flowers for the bride and groom, traditional flower leis and floral tiara (garland), Ceremony by minister performed in the Virgin Rainforest under a canopy of trees, Wedding set up with tropical flower arch on platform, Fijian choir, Traditional Kava Ceremony, Traditional Fijian warriors as escorts for the bride (optional) and a Single Tier wedding cake.

# Simple Wedding Package

Includes Flowers for the bride and groom, traditional flower leis and floral tiara (garland) and Ceremony by minister

# **Renewal of Vows Package**

Includes Flowers for the bride and groom, traditional flower leis and floral tiara (garland) and Renewal ceremony.

# Wedding Information

Fijian weddings are internationally recognized and are legally binding. The Resort has a number of wedding packages available but the wedding service can be tailored to the couple's requirements. A member of their team will assist in planning the wedding with the couple when they arrive at the resort.

# During your stay

Although the resort does not require a minimum stay, it does recommend that couples plan to spend at least five nights at the resort. The resort also recommends having the wedding two days after the couple's arrival. This allows the couple to rest and relax before the wedding. The resort will always try to provide the wedding date of client's choice, but this cannot always be guaranteed. Please be aware that the resort is not able to perform weddings on Sundays.

# Registration

Required documents: birth certificates, passports, wedding divorce decree if (divorced), single status notification if never married, parents consent if under 21 years of age. Single Notification Letter from your state, declaring that you were never married previously is required.

# **Special Requests**

The resort also caters for special requests such as Fijian wedding costumes, professional flower arrangements (bouquets), traditional wedding cakes and professional photographers. Koro Sun can also perform under water weddings. These rates are supplements costs to the wedding package costs and available on request.

# Wedding Service

A Methodist Minister or celebrant from our local village will conduct the wedding. Whilst the rainforest and beach are the most popular locations, we are able to perform services in the main Clubhouse, poolside or a bluff overlooking the ocean. Wedding couples may choose to invite other guests staying at the resort or have a private ceremony.

# Wedding Packages

Fijian weddings are internationally recognized and are legally binding. The wedding couple is required to obtain their marriage license in Savusavu prior to the service at the resort. The District Office is open weekdays from 9:00am to 4:00pm (excluding Public Holidays) and a member of Koro Sun's staff will join the couple to register.

# **Spa Packages**

Rainforest Spa Package (per person) includes a 1 Hour Rainforest Massage, ½ Hour - Banana Leaf body wrap, 1 hour Fiji Facial.

Booking Code "Spa Package"

# About the Spa

The native Fijians have the natural gift of touch. The rainforest setting and the warmth of the Fijians will leave you with an experience to be remembered.

**Rainforest Massage 1 hour** Your Fijian massage therapist will lead you into the magical rainforest along a stream to the spa, perfectly situated next to a pool of seven small waterfalls. At the Rainforest Spa we incorporate pure coconut oils and Pure Fiji products to bathe your body and sooth your senses. You will be transported to a relaxing state with the sounds of the waterfall, and birds chirping. Experience the skilled hands of Fijian massage therapist.

**Banana Leaf Body Wrap 1/2 Hour** The signature treatment at the award winning Rainforest Spa- Natural Botanicals deeply penetrates vital minerals and nutrients into the skin, then wrapped in banana leaves to detoxify. This treatment helps center the body after jet lag or stress, leaving you feeling balanced and renewed.

**Fiji Facial 1 Hour** Treats the face to a therapy that cleanses, exfoliates, tones, moisturizes and nourishes skin. If you've spent too much time in the sun, or dehydrated your precious skin through travels, we will have you feeling and looking your best. We use the purest of ingredients and essential oils to compliment the experience

Policies

# **Child Policy**

1 Child 12 years and under staying with 1 paying adult is complimentary.2 Children 12 years and under staying with 2 paying adults are complimentary.Meal plans are compulsory for children 12 years an under staying free in accommodation.

Children over 12 years are at adult rate

# Koro Kids Club

Complimentary for children 5-12 years and operates from 8:00am to 4:00pm daily.

Daily activities include Rainforest hikes, introduction to Fijian culture, Fijian arts & crafts, tidal pool exploration, snorkeling (for 7 years & older), T-shirt painting, coconut leaf weaving and sand village construction.

Complimentary Nanny Service for infants and children up to 5, with a choice of hours from 8am-4pm or 2pm-10pm daily.

# Cancellation Policy Cancellations – F.I.T Bookings

Cancellations within 45 - 20 days of arrival will incur a charge of 50% of the booking value.

Cancellations within 20 days of arrival in will incur a charge of 100% of the booking value. (Including no shows and early departures)

Amendments or Postponements within the cancellation period will be treated as cancellations unless the accommodation can be re-sold.

Cancellation must be received in writing by fax or email from the Reservation Company, the receipt of which needs to be verified by Rosie Holidays.

# **Booking Policy**

# Confirmations

All bookings are on request until confirmation in writing has been received from the property. Bookings made 30 days prior to arrival are required to be reconfirmed within 4 working days by the agent.

# **Payment Policy**

Deposit: USD\$500 is payable within 14 days of booking.

**Balance:** The balance is payable 30 days prior to arrival. **Late Bookings:** Bookings made within 45 days of arrival are payable immediately. If late payment occurs, the resort reserves the right to release the booking.

# **Group Policy**

**Dates of Group Availability**: Groups and Charters are welcome and subject to availability. **Group rates:** A party of 15 or more is considered a group. **Enquire:** groups@rosie.com.fj for rates.

A Deposit of US\$200 is due within 30 days of confirmation, or the reservation will be automatically cancelled. The Balance required 60 days prior to arrival Rooming lists are due at 60 days prior to arrival

# **Cancellation Fees:**

Cancellations outside 61 days of arrival will incur a charge of 100% of the deposit values. Cancellations within 60 days of arrival in will incur a charge of 100% of the booking value. Including no shows and early departures.

# **Notes & Information**

# Approval of Advertising Material

The wholesaler must submit all proposed advertising material mentioning the resort for approval by the Company's management or appointed Consultant Prior to the publication of such material. Specific permission must be sought for the use of any Koro Sun image on the cover of a brochure and special attention is drawn to the copyright provision regarding the use of the resort's images. Koro Sun Resort & Rainforest Spa must be credited with the image in all publications.

# **Passenger Responsibility**

Please be advised that the company will not accept any responsibility for any guests' loss of or damage to personal equipment and property whilst staying at the Resort, or during participation in any activity. Guests are required to follow any directions, which may be given whilst staying in the Resort or participating in activities. The Company will not accept responsibility for any injuries, which occur to guests whilst staying in the Resort or due to participation in any activity. Guests participating in scuba activities are requested to sign an Indemnity Release prior to instruction/diving. The Company will not accept any responsibility for any delay, additional expense or inconvenience which may be caused directly or indirectly by events outside of the companies control such as **late arrival of Domestic or International Flights**, civil disturbance, fire, floods, unusually severe weather, acts of God, acts of government, or failure of any machinery or equipment.

# Termination

This agreement may be terminated upon THIRTY (30) DAYS written notice. In addition, this agreement may be terminated at any time upon the failure of any party to comply with the terms and conditions of this agreement. Notwithstanding any termination of the agreement, the Wholesaler shall be entitled to have reservations honored if made prior to the date of termination and confirmed and utilized thereafter.

# **Governing Law**

These terms and conditions are covered in all respects by the LAW OF FIJI and any legal action arising under the contract shall be litigated only in the appropriate court having jurisdiction in Fiji.

# **Rates Subject to Change**

The Company reserves the right to adjust rates for events beyond the control of the Company: i.e. changes in tax or exchange rates if same is raised/lowered by the actions of any government.

# **Travel Insurance**

Koro Sun strongly recommends that all clients take out a comprehensive travel insurance policy at the time of booking to protect them and all those accompanying them, for the entire duration of your holiday against illness, injury, death, loss of baggage and other personal items, weather interruptions, cancellation and other travel contingencies. Koro Sun is able to quote travel insurance upon request.